



Rayat Shikshan Sanstha's
R. B. Narayanrao Borawake College, Shirirampur

Student Satisfaction Survey (SSS)

Academic Year: 2021-22

Introduction:

Based on the guidelines of National Assessment and Accreditation Council (NAAC), the College has conducted the Student Satisfaction Survey (SSS) for the quality improvements. Students are the important stakeholders of the any educational institutes; hence it becomes vital to obtain the opinion of the students on teaching and learning processes. The active participation of the students in the survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.

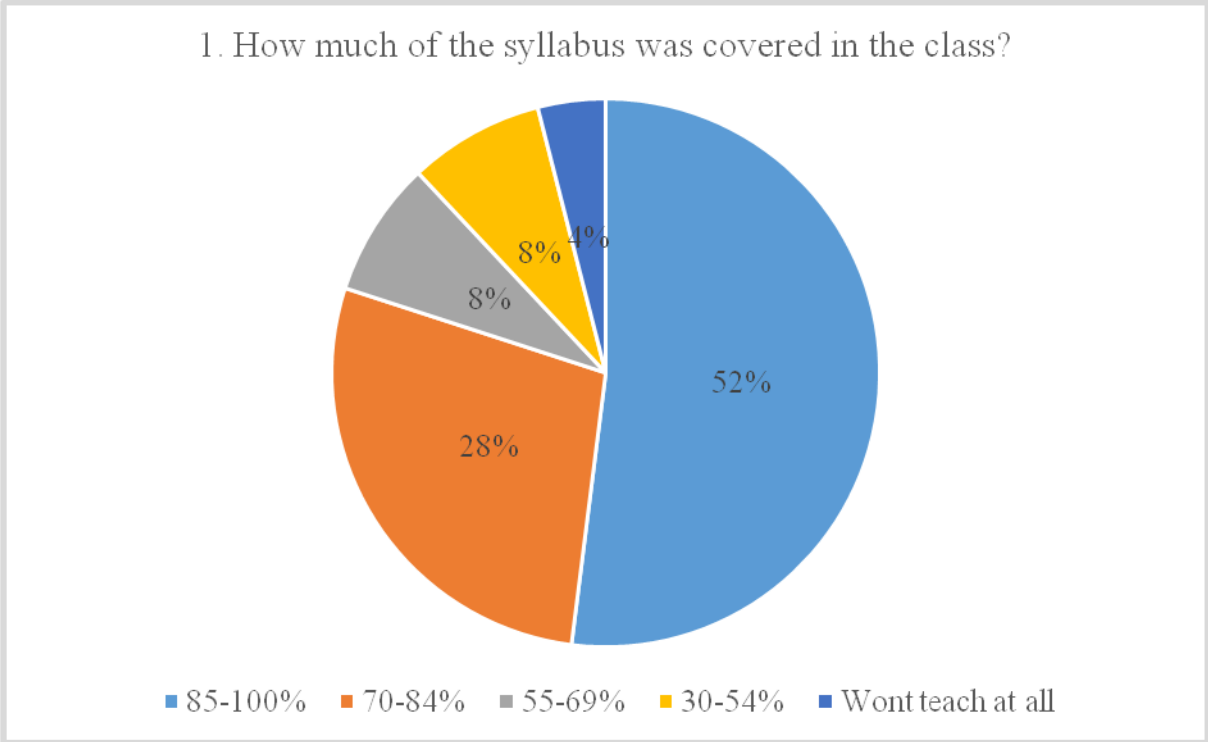
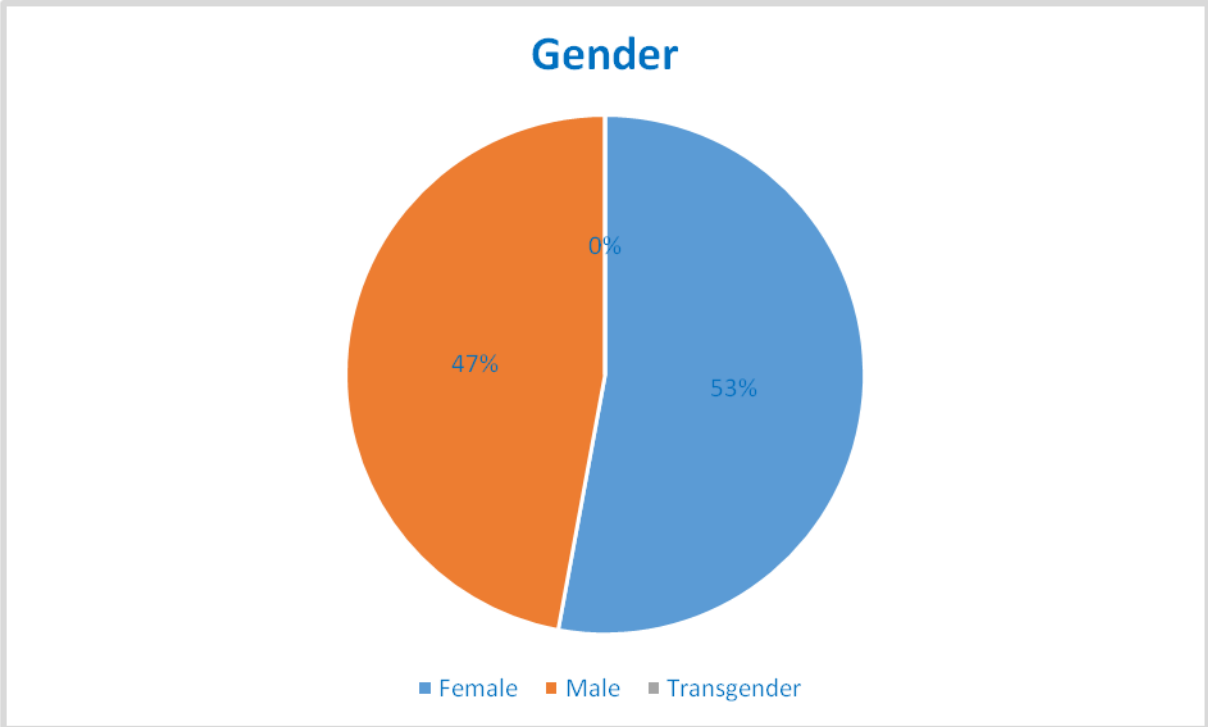
Survey Process:

The questionnaire is based on the NAAC SSS; twenty of the twenty-one questions are objective in nature, while one question is open ended to elicit observation and suggestion for improvements there by providing an opportunity to the students to give suggestion and criticisms in their own words. The questionnaire consists of several facets of teaching learning processes. The survey was conducted through a Google form sent to the students.

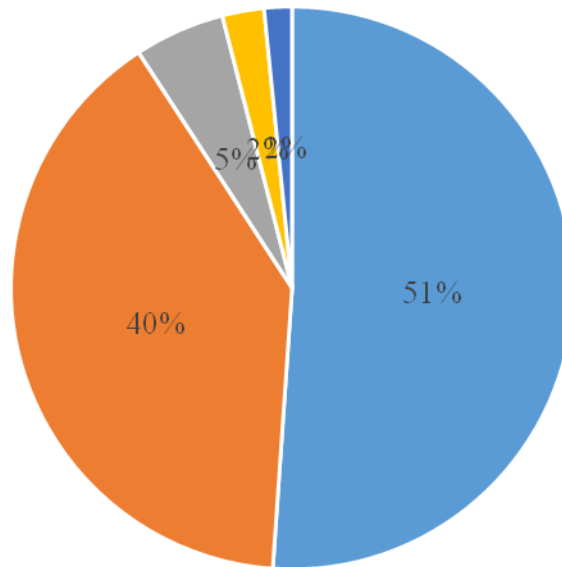
Survey Sample:

Total 984 students that responded to the survey, 52.9 % were female students and 47.1 % were male students. Responses were taken from UG and PG students.

Survey Results:

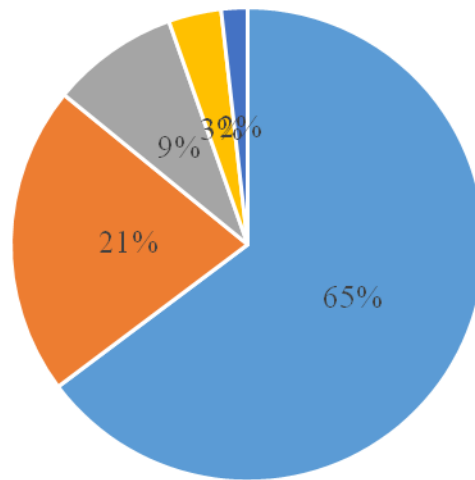


2. How well did the teachers prepare for the classes



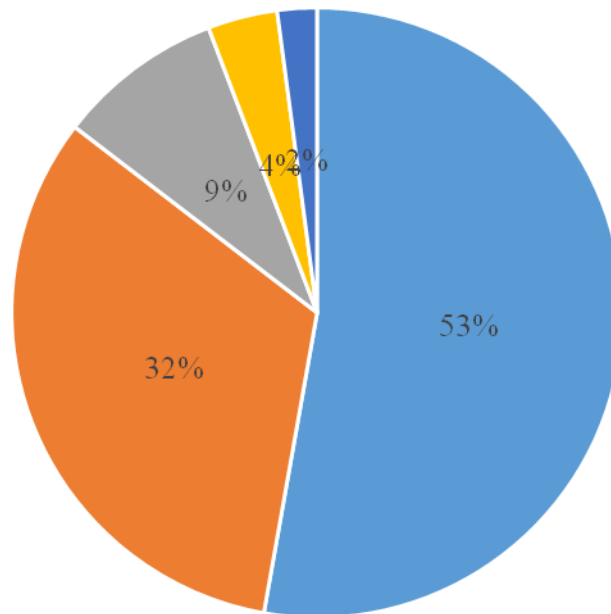
- 4-Thoroughly
- 3-Satisfactorily
- 2-Poorly
- 1-Indifferently
- 0-Won't teach at all

3. How well were the teachers able to communicate



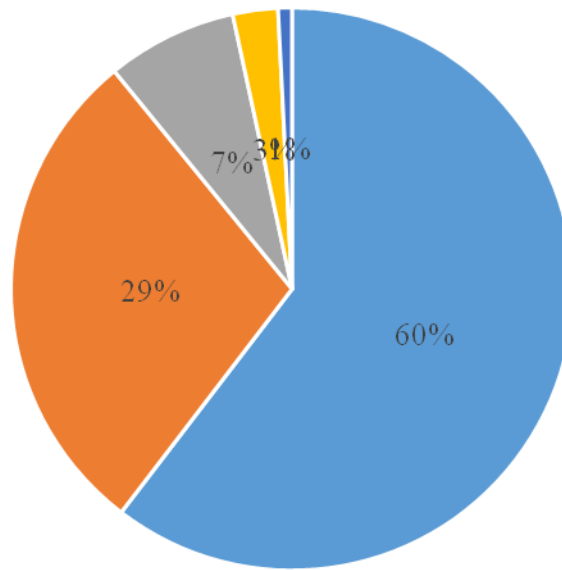
- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 - Very poor communication

4. The teacher's approach to teaching can best be described as



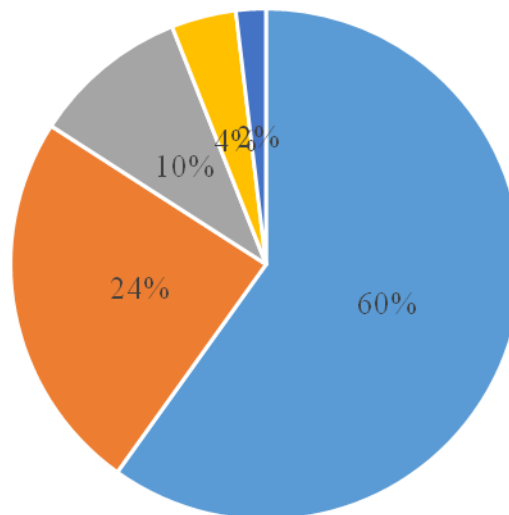
- 4 – Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 - Poor

5. Fairness of the internal evaluation process by the teachers



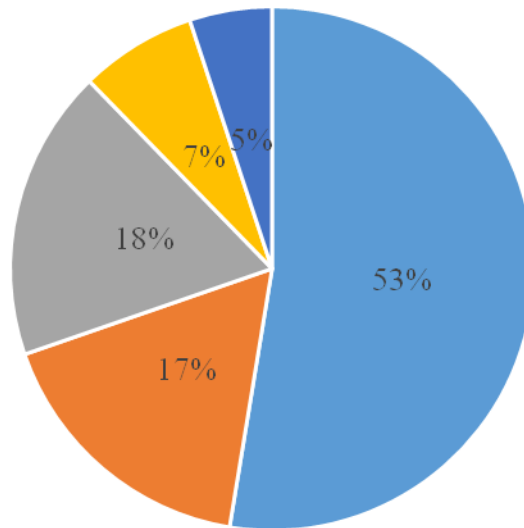
- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

6. Was your performance in assignments discussed with you



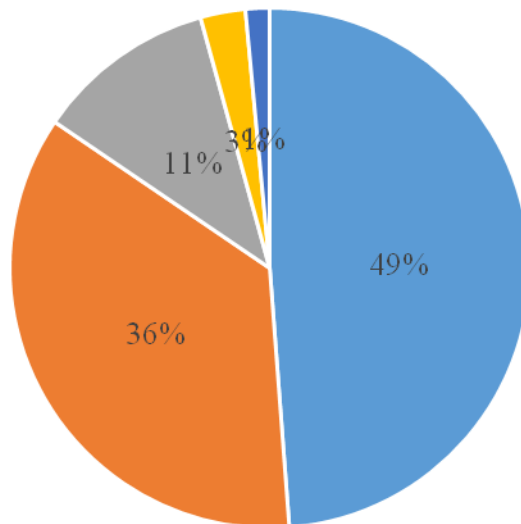
- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students



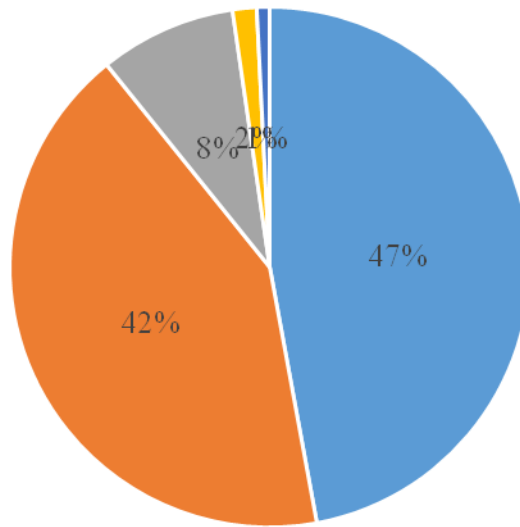
■ 4 – Regularly ■ 3 – Often ■ 2 – Sometimes ■ 1 – Rarely ■ 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth



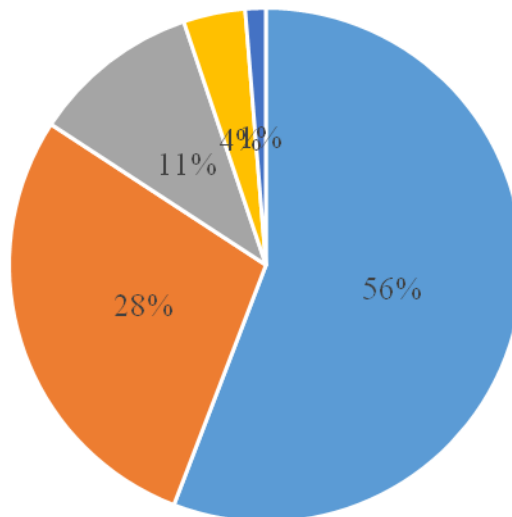
■ 4 – Significantly ■ 3 – Very well ■ 2 – Moderately
■ 1 – Marginally ■ 0 – Not at all

9. The institution provides multiple opportunities to learn and grow



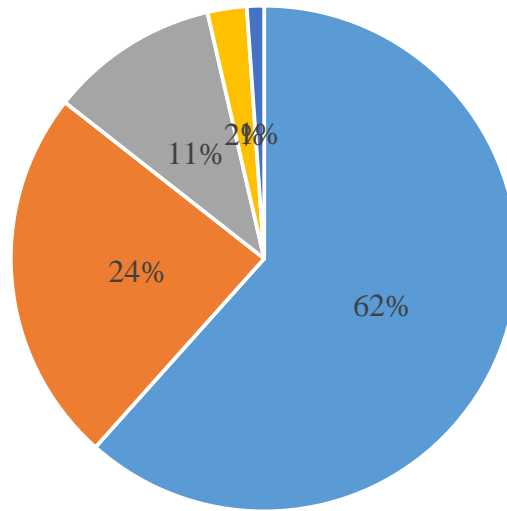
■ 4 – Strongly agree ■ 3 – Agree ■ 2 – Neutral
■ 1 – Disagree ■ 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes



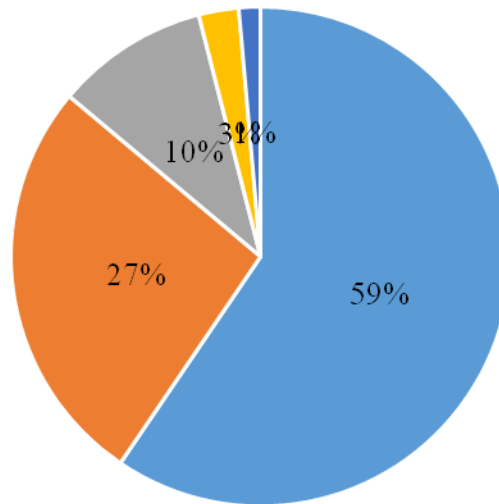
■ 4 – Every time ■ 3 – Usually
■ 2 – Occasionally/Sometimes ■ 1 – Rarely
■ 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you



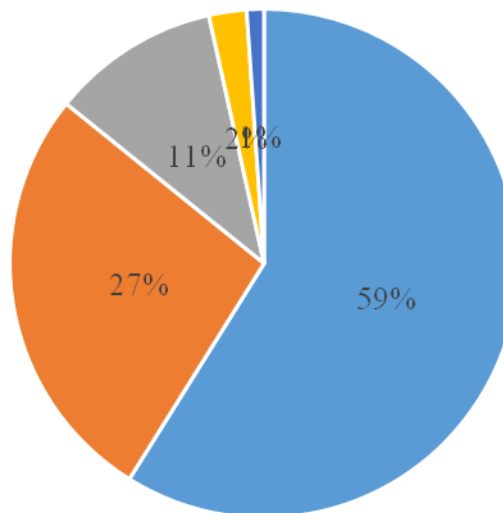
- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications



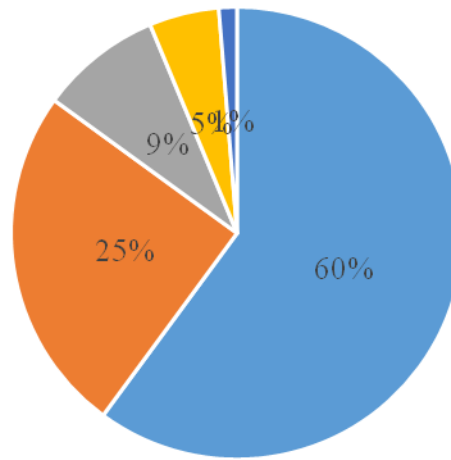
- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges



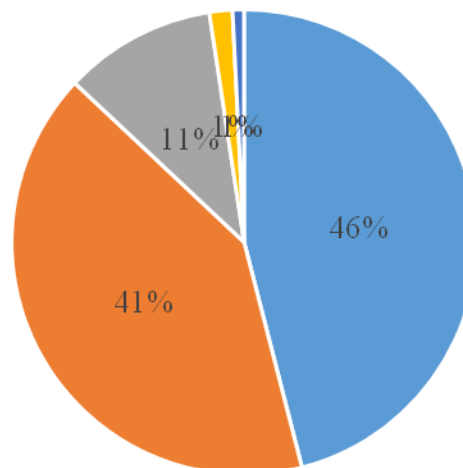
- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them



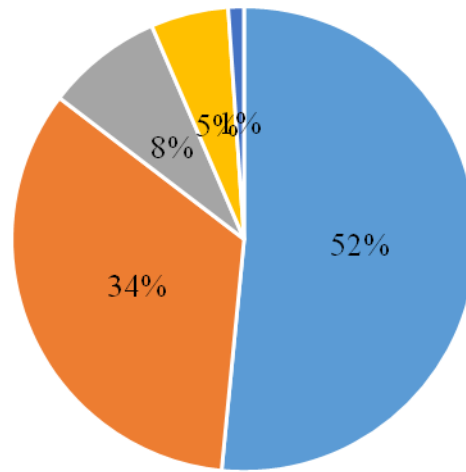
- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process



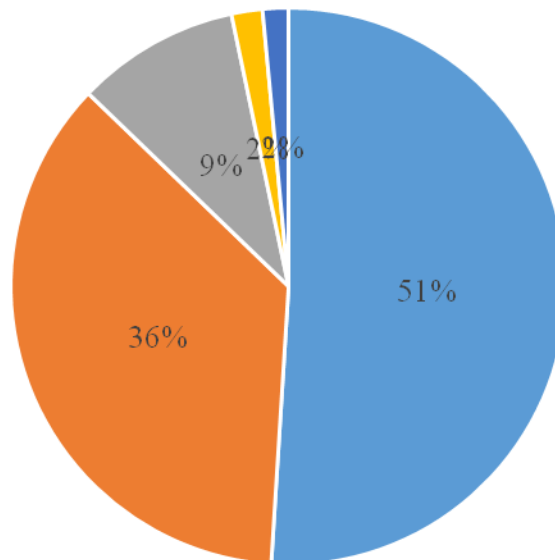
- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences



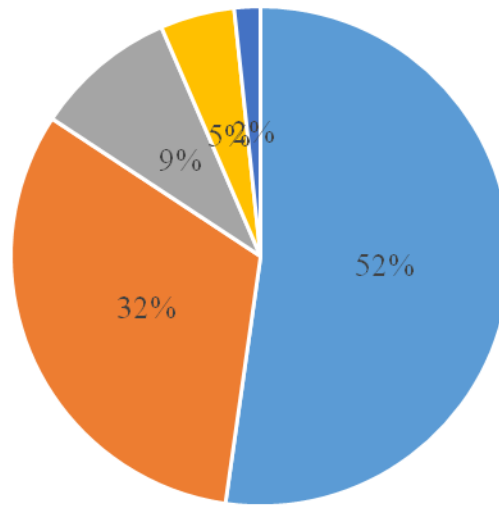
■ 4 – To a great extent ■ 3 – Moderate ■ 2 – Somewhat
■ 1 – Very little ■ 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities



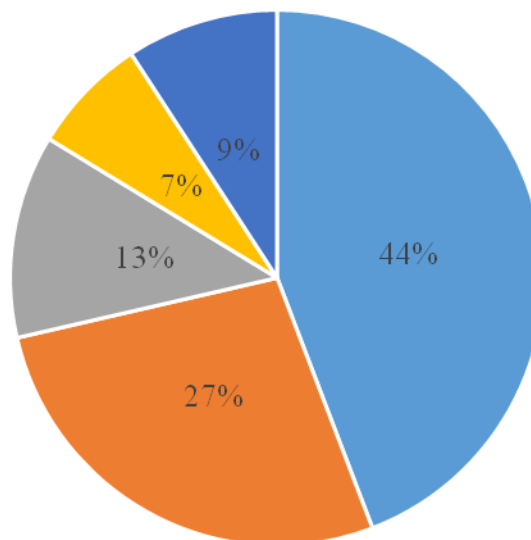
■ 4 – Strongly agree ■ 3 – Agree ■ 2 – Neutral
■ 1 – Disagree ■ 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work



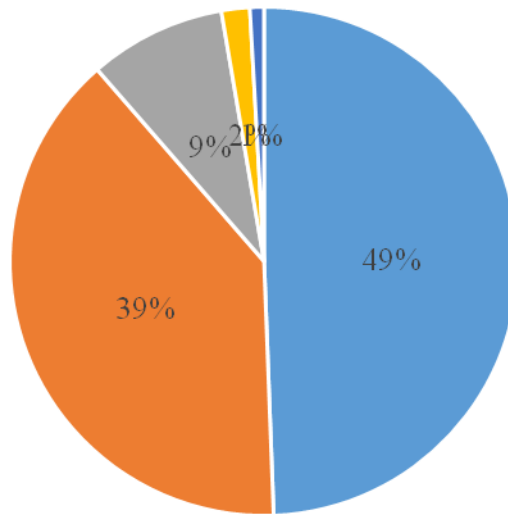
■ 4 – To a great extent ■ 3 – Moderate ■ 2 – Somewhat
 ■ 1 – Very little ■ 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching



■ 4 – Above 90% ■ 3 – 70 – 89% ■ 2 – 50 – 69%
 ■ 1 – 30 – 49% ■ 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good



- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

The Responses of Students Satisfaction Survey (SSS) on Teaching-learning Processes in Tabular form:

Sr. No.	SSS Question	Opinions of responses in Percentage (%)					Scale of opinions (3 & 4)	% of opinions
		4	3	2	1	0		
1	How much of the syllabus was covered in the class?	85-100%	70-84%	55-69%	30-54%	Below30%	52.1+28.2=80.3%	80.3%
		52.1	28.2	8.3	7.7	3.7		
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teachat All	51.1+39.7=90.8%	90.8%
		51.1	39.7	5.2	2.4	1.6		
3	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Verypoor	64.7+21.1=85.8%	85.8%
		64.7	21.1	8.7	3.6	1.8		
4	The teacher's approach to teaching can best be describedas	Excellent	Verygood	Good	Fair	Poor	53.5+32.2=85.7%	85.7%
		53.5	32.2	7.5	4.0	2.8		
5	Fairness of the internal evaluation process by the teachers.	Alwaysfair	Usuallyfair	Sometimes unfair	Usuallyunfair	Unfair	60.4+28.7=89.1%	89.1%
		60.4	28.7	7.5	2.6	0.8		
6	Was your perform in assignments discussed with you?	Everytime	Usually	Occasionally/ Sometimes	Rarely	Never	59.9+24.1=84.0%	84.0%
		59.9	24.1	9.9	4.1	2		
7	The institute takes active	Regularly	Often	Sometimes	Rarely	Never	52.6+17.1	69.7%

	interest in promoting internship, student exchange, field visit opportunities for students	52.6	17.1	18	7.2	5.1	=69.7%	
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly	Verywell	Moderately	Marginally	Notat all	34.25+55.34 =84.5%	84.5%
		49.3	35.2	11.2	2.8	1.5		
9	The institution provides multiple opportunities to learn and grow.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	47.1+42.1 =89.2%	89.2%
		47.1	42.1	8.5	1.5	0.8		
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Everytime	Usually	Occasionally/ Sometimes	Rarely	Never	55.9+28.4 =84.3%	84.3%
		55.9	28.4	10.6	3.9	1.3		
11	Your mentor does necessary follow-up with an assigned task to you.	Everytime	Sometimes/ Occasionally	Usually	Rarely	don'thavea mentor	61.6+24 =85.6%	85.6%
		61.6	24	10.8	2.5	1.1		
12	The teachers illustrate the concepts through examples and applications.	Everytime	Usually	Occasionally/ Sometimes	Rarely	Never	59.5+26.6 =86.1%	86.1%
		59.5	26.6	9.9	2.6	1.4		
13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully	Reasonably	Partially	Slightly	Unableto	58.9+26.9 =85.8%	85.8%
		58.9	26.9	10.7	2.4	1		

14	Teachers are able to identify your weaknesses and help you to overcome them.	Everytime	Usually	Occasionally/Sometimes	Rarely	Never	60.1+24.9=85%	85%
		60.1	24.9	8.7	5	1.3		
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	46+41=87%	87%
		46	41	10.6	1.6	0.8		
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent	Moderate	Somewhat	Very little	Not at all	51.5+33.8=85.3%	85.3%
		51.5	33.8	8.1	5.4	1.1		
17	Teachers encourage you to participate in extra curricular activities.	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	51+36.2=87.2%	87.2%
		51	36.2	9.5	1.8	1.5		
18	Efforts are made by the institute/ teachers to inculcates of skills, life skills and employability skills to make you ready for The world of work.	To a great extent	Moderate	Somewhat	Very little	Notatal	52.2+32=84.2%	84.2%
		52.2	32	9.2	4.8	1.7		

19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. While teaching.	Above90%	70–89%	50–69%	30–49%	Below29%	44.2+27.1 =71.3%	71.3%
		44.2%	27.1%	12.3%	7.1%	9.2%		
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	49.4+39.2= 88.6%	88.6%
		49.4	39.2	8.7	1.8	0.9		
Average % of Opinion								84.47%